

## **Wholesale Pricing Terms & Conditions**

	<b>CANADA</b>	<b>USA</b>
MINIMUM BILLING:	\$25.00 PER ORDER	\$50.00 PER US ORDER
LESS THAN \$25.00:	CASH ONLY	CASH ONLY
F. O. B.:	OUR DOCK WINNIPEG	PEMBINA, ND
TAXES:	EXTRA	N/A IF DELIVERED
TERMS:	30 DAYS O. A. C.	30 DAYS O. A. C.
	VISA, MASTER CARD	VISA, MASTER CARD

2% Interest per month (26.8% per annum) will be charged on all over due invoices.

Minimum credit card charge of \$25.00

Freight quotes for pending orders valid for 48 hours only.

Prices and product subject to change without notice.

## **Credit Card Payment at Time of Purchase**

3% Administration fee if paying by credit card after date of purchase.

## **Freight Claims**

Freight Claims are the responsibility of the purchaser. All Claims must be filed within 14 Days. Damage to freight in transit must be resolved by the purchaser with the carrier.

Note: Standard freight insurance varies by carrier, additional insurance is available. Advise on your purchase order if extra insurance is required.

## **Product Shortages & Defects**

Product shortages & defective products must be reported within 48 hours of shipment arriving at customer location. Fax a copy of the packing slip to Winnipeg, indicating the number of parcels received from courier. Inspect your orders upon receipt.

## **Cancellations & Returns**

Custom products and special orders are non-cancelable & non-returnable. A 20% restocking charge applies for all returned goods for any reason other than defective merchandise. All returns must be completed within 30 days of RMA receipt.

Authorized credits will be issued at the price paid, less a 25% restocking fee plus repackaging costs if necessary.

West Heat Industries Limited reserves the right to refuse returns as it's sole discretion.

Any special packing instructions must be included in writing on your purchase order by fax or e-mail.

West Heat cannot guarantee date of delivery of merchandise. Estimates are based on a carrier's usual performance and are not a commitment that the merchandise will arrive on a specific date. If a specific date is absolute, request expedited guaranteed service, and we will arrange the carrier for you on a COLLECT shipment basis. We would require your account number and name of the carrier to be used.

West Heat Industries Limited reserves the right to amend any documents contained within this catalogue without notice.